

FutureWorks BI vs. FutureWorks BI National subscriptions

Frequently Asked Questions

	FutureWorks BI	FutureWorks BI National
<p><i>Can we proactively manage our current program year performance indicators?</i></p>	<p>Yes. Since data is fed from the case management system monthly and contains all participant data from the start of a program year, FutureWorks BI will always have enough data to present the most current state of your performance indicators.</p> <p>The Predictive Rosters application can allow you to see known outcomes in future reporting periods and contain all the necessary information to assist in case management of follow-up tasks.</p> <p><i>Using FutureWorks BI with Predictive Rosters to either confirm and/or correct performance data is a common practice throughout a program year.</i></p>	<p>No. The national data is historic WIOA data from past reporting periods. This data is presented as a rolling 4-quarters and usually lags your most current reporting period by 2-3 quarters.</p> <p><i>Note: The data used in FutureWorks BI makes its way to FutureWorks BI National thanks to quarterly reporting by each state.</i></p>
<p><i>Are changes made to participant records captured in the BI application?</i></p>	<p>Yes. Any updates to data in the case management system is reflected in FutureWorks BI. Each monthly load of data from the case management system contains all data from the start of the program year.</p>	<p>No. National data that is released by USDOL is final.</p>

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<i>Can we conduct analysis down to our Offices and Eligible Training Providers?</i>	Yes. You may conduct analysis at the State, Region, Local Board, AJC (center), Youth provider and Eligible Training Providers levels. In addition, analysis across geographic areas, such as county and zip code.	Yes, with limitations. You may conduct analysis at the National, Region, State, Local Board, and Eligible Training Providers levels. AJCs (offices) are excluded from USDOL's public national PIRL data.
<i>Can we benchmark my board or AJC with others in my area or across the state or nation?</i>	Yes. FutureWorks BI allows analysis down to the AJC and provider levels. You may benchmark with other local Workforce Boards in your state only if data feeding your FutureWorks BI application contains data for other Workforce Boards.	Yes, with limitations. You may benchmark your state or local Workforce Board with any other state(s) or local Workforce Board(s) within your state or across the country. You can also benchmark Eligible Training Providers. You cannot benchmark AJC (Offices) since this data is excluded from USDOL's public PIRL.
<i>Can we conduct analysis across multiple program years?</i>	Yes. FutureWorks BI stores a minimum of 3 years of historical data. For new implementations we request data as far back as 2018.	Yes, with limitations. The quarterly national PIRL data released by USDOL contains a rolling 4-quarters of data. When FutureWork Systems has a complete program year of national data, it is stored as history and the data set is accessible for analysis in FutureWorks BI National. Individual historical program years can be analyzed.
<i>Can we include additional data beyond what is captured in the PIRL?</i>	Yes. FutureWorks BI can include supplemental data to help you meet specific analytics needs.	No. The national public PIRL data from USDOL is fixed. No additional data can be appended.

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<i>What is the cost difference?</i>	There are several factors that determine pricing, such as the scope of the data feeding FutureWorks BI, number of user seats required and any customizations. Please contact us for a cost proposal for your area.	FutureWorks BI National subscriptions are sold as individual user subscriptions. Pricing is discounted depending on the number of user seats purchased. Please request a quote. Note: All FutureWorks BI subscribers are provided access to FutureWorks BI National as part of their subscription package.
<i>We need to analyze the services provided and characteristics of new program registrants and those that have exited the program, how timely is that data?</i>	Participant flow data is as current as the date of the most recent extract from the case management system. You can analyze data for the following participant flow metrics: Exited, DOL Exited, Served, Enrolled (new registrants), In Program, Carry Over	Participant flow data is fixed to the rolling 4 quarter period in USDOL's public PIRL. You can analyze data for the following participant flow metrics: Exited, DOL Exited, Served, Enrolled (new registrants), In Program, Carry Over
<i>Do users need any special technical skills?</i>	No. FutureWorks BI is entirely self-service business intelligence. Users can perform advanced querying of data without any technical expertise.	No. FutureWorks BI National is entirely self-service business intelligence. Users can perform advanced querying of data without any technical expertise.
<i>Can we export data?</i>	Yes. Users may export data to Excel, PowerPoint, PDF and PNG file formats.	Yes. Users may export data to Excel, PowerPoint, PDF and PNG file formats.
<i>How long does it take to implement and how complicated is the implementation process?</i>	Implementations can be as quick as a couple of weeks. A detailed implementation schedule is provided upon contract start. The implementation process is very simple. We guide new clients through each step ensuring a painless process.	FutureWorks BI National does not require any implementation. Subscribers can have immediate access upon a subscription purchase.

	FutureWorks BI	FutureWorks BI National
<i>Is training included?</i>	<p>Yes. Initial training is conducted on-site; however, Web-based training is an option. Throughout a subscription period, ongoing Web-based training is available on-demand for any user or group of users.</p> <p>Training covers how to use FutureWorks BI and subject matter training to help states and boards build greater capacity for using data to drive decisions and support continuous improvement. We have a team with over 20 years' experience implementing business intelligence applications in the public Workforce System.</p>	<p>Yes. Training is Web-based only. Training covers how to use FutureWorks BI National and subject matter training to help users build greater understanding and capacity for using data to drive decisions and support continuous improvement.</p>
<i>What type of support is available?</i>	<p>Users can receive assistance by email, phone, and live chat.</p> <p>Our team is available to assist with how to use the application, aid with analysis and interpretation of data findings and inform of best practices.</p>	<p>Users can receive assistance by email, phone, and live chat.</p> <p>Our team is available to assist with how to use the application, aid with analysis and interpretation of data findings and inform of best practices.</p>